

EMERGENCY SHELTER INFORMATION

EMERGENCY HOUSING INTAKES:

Single Women and Families (M-F 7a-3p)
Apple Tree | 1430 Cherry St | 215-686-7150

Evening, Weekend, and Holiday Intake for Families
(M-F after 4p)
Red Shield | 715 North Broad St | 215-787-2887

Evening, Weekend, and Holiday Intake for Single Women
(M-F after 4p)
Gaudenzia | 48th and Haverford Ave | 215-471-2017

Single Men (M-F 7a-3p)
Roosevelt Darby | 802 North Broad St | 215-685-3700

Evening, Weekend, and Holiday Intake for Single Men
(M-F after 4p)
Station House | 2601 North Broad St | 215-225-9235

The Street Outreach Team offers 24-hour assistance in the event of extreme weather:

Code Blue—temperature below 32 degrees

Code Red—3 days in a row over 95 degrees

Code Gray—high winds, heavy rains, or snow

Outreach Hotline | 215-232-1984 | 877-222-1984

CREDITS

Many thanks to the organizations listed in this guide for providing services to the community. Thank you to the patrons of the AIDS Library and participants of the Institute for Community Justice for letting us know about these resources. Thanks to Chip Alfred, Nikki Bromberg, Lester Faison, Juliet Fink Yates, Allie Fraser, Lorin Jackson, Alyssa Richman, Jane Shull, Samantha Webster, and Jennifer Wright for their contributions. Apologies if anyone is excluded. —Lucy Gleysteen, editor

2017

PHILADELPHIA HOUSING RESOURCE GUIDE



This guide is published Philadelphia FIGHT Community Health Centers' AIDS Library, based on the organizations in the *2017 Greater Philadelphia Resource Guide*. These resources include, but are not limited to, resources for people living with HIV. This is not a comprehensive housing resource list. Inclusion in this guide is not an endorsement of services. Please address questions and corrections to:

AIDS Library | 1233 Locust St, 2nd Floor, Philadelphia,
PA 19107 | 215-985-4851 | library@aidslibrary.org

INTRODUCTION

Everybody needs and deserves housing, but not everybody has it. Stable housing has been proven to be a part of good health. Studies show that housing is good for HIV prevention and treatment.

In Philadelphia, many temporary housing resources exist, such as shelters or transitional housing. There are fewer resources for permanent housing. Many have a long waiting list.

The Philadelphia Housing Resource Guide contains housing intake points in Philadelphia. This is not a comprehensive list of all housing facilities but instead, many of these resources came from research done at the AIDS Library to answer questions from our patrons. We learned about some facilities because library patrons have been there and told us about them.

In the following pages, you will find an A-Z listing of housing resources in Philadelphia. We list options for emergency shelter, temporary housing, transitional housing, and programs that have pathways into long term housing. Because many recovery and behavioral health programs offer short term housing, we provide information on how to access them.

This resource guide has a focus on emergency and transitional housing, and we have included resources for people who are homeless. In addition to the places that offer housing, we have also included organizations that assist individuals and families in paying for their utilities and weatherization, offer financial assistance, subsidize housing, and/or provide medical care.

If you are looking for a specific type of housing resource, please consult the index on pages 28-31.

The Housing Resource Guide is available at www.aidslibrary.org as a searchable database and as a downloadable PDF file for printing.

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FREQUENTLY ASKED QUESTIONS

Below are the Office of Supportive Housing's intake sites:

OSH Administration
215-686-7175

Intake for Single Men
(M-F 7a-3p)

Roosevelt Darby
| 802 North Broad Street |
215-685-3700

Evening, Weekend, and Holiday

Intake for Single Men
(M-F after 4p,
Sat, Sun, and holidays)

Station House
| 2601 North Broad Street |
215-225-9235

Weekday Intake for Single Women
and Families
(M-F 7a-3p)

Apple Tree Family Center
| 1430 Cherry St |
215-686-7150

After-hours Intake for Single Women
(M-F after 4p,
Sat, Sun, and holidays)

Gaudenzia
| 48th and Haverford Ave |
215-471-2017

After-hours Intake for Families
(M-F after 4p,
Sat, Sun, and holidays)

Red Shield
| 715 North Broad Street |
215-787-2887

How Do I Access Emergency Housing?

The Office of Supportive Housing (OSH) provides intake centers that place individuals and households in short-term beds. Once someone is placed, OSH can make referrals to transitional and permanent supportive residences. At many of these places you can walk in, but identification is often required.

Another option for accessing emergency housing is calling the **Project HOME Street Outreach Hotline** at 215-232-1984. They will work with you to find the most appropriate housing placement.

What are Suggestions for What to Bring to a Shelter?

- Key lock or combo lock
- Shower shoes
- Pillow cover and mattress cover
- Hygiene kit
- Hand/surface sanitizer
- Anti-bacterial spray
- Toilet paper
- A blanket or sleeping bag
- Laundry bag
- A couple sets of clothes

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Do I Need Identification to Access Emergency Housing?

For many shelters, you will need identification to access services. Many people lack identification, which can make it difficult for them to access housing. There are a few organizations in Philadelphia that help people access identification. The Homeless Advocacy Project (page 15) and Adam in the Parkway (page 8) are two organizations that help people get IDs.

What is the Process for Getting Long-Term Housing?

In most cases, accessing long-term housing requires individuals and families to start out in emergency housing. Emergency shelters and OSH intake locations are often the access points for stable housing. Many housing resources require a referral either from the Office of Supportive Housing, the Office of Addiction Services, Community Behavioral Health, case managers, or medical providers.

What are Crisis Response Centers?

There are 5 crisis response centers (CRCs) in Philadelphia, and they provide substance use or mental health crisis care in hospital settings for a very short time. They can provide detox and referrals for longer term inpatient stays. Detox is a medical intervention for ending drug or alcohol use. Once admitted, ask for referrals to inpatient or recovery housing, because detox itself is not a housing plan. It can, however, be a link to more stable housing options.

What Do I Do if My Utilities Get Shut Off or are About to Get Shutoff?

Some organizations will help people pay their utility bill to prevent shutoffs. In the index of this booklet, look to the utilities and weatherization section to see the programs that support with emergency shutoff relief and the organizations that can prevent that from happening.

Where Can I Go for Help if I Have Questions?

In this guide, there are a variety of organizations that offer housing referrals. You can also visit or call someone at the AIDS Library. See page 9 for contact information.

HOUSING OPTIONS FOR PEOPLE LIVING WITH HIV/AIDS

In Philadelphia, housing for people living with HIV/AIDS is handled through the Housing Services Program (HSP) of the AIDS Activities Coordinating Office (AACO). HSP is federally funded and provides permanent subsidized housing for qualified low-income people living with HIV/AIDS and their families.

To complete the application and access HSP, you will need:

- An HIV case manager (If you need an HIV case manager, call AACCO's Helpline at 800-985-2437)
- A medical provider you see regularly
- Photo ID for all adults and birth certificates for all children
- Proof of income for everyone
- If you have substance use issues or a mental health condition, you must be in treatment and provide proof.

AACO's Housing Service Program does not provide emergency housing. See page 4 for the emergency housing intakes.

Questions and completed applications go to:
AACO Housing Services Program (HSP)
Address: c/o Client Services Unit
PO Box 1102, Philadelphia, PA 19105
Phone: 215-685-5383
Fax: 215-685-5388

There is a waiting list for this housing program. This means the sooner you apply, the better. However, the waiting list is not "first come, first served." Applicants are prioritized according to the following criteria:

Priority Level 1: Those who are homeless or in a domestic violence situation. The anticipated wait time for Priority Level 1 applicants is one year or longer.

Priority Level 2: Those contributing more than 50% of their income to rent, those living in uninhabitable conditions (per Licenses & Inspections), those on probation or parole, and those with minors under the age of 12. The anticipated wait time for Priority Level 2 applicants is six years or longer.

Priority Level 3: All other low-income applicants living with HIV who do not meet the above criteria. The anticipated wait time for Priority Level 3 is six years or longer.

Please note that waiting times are subject to change.

A-Z LISTING OF HOUSING RESOURCES

🏠 **Why Not Prosper** | 717 Chelton Avenue, Philadelphia, PA 19144 | 215-842-2360 | Helps women returning from the prison system by providing them with support and resources. Services include support finding employment and affordable housing, job-readiness, family reunification, and drug and alcohol recovery support. They also have a residential facility.

🏠 **Women Against Abuse** | 100 S Broad Street, Suite 1341, Philadelphia, PA 19110 | 215-386-1280 | Women Against Abuse serves 15,000 individuals each year through emergency safe haven, transitional housing, community-based supportive services, behavioral therapy, legal services, hotline counseling, community education, and advocacy.

Women Organized Against Rape (WOAR) | 1617 John F Kennedy Boulevard, 1 Penn Center, Suite 1100, Philadelphia, PA 19103 | 215-985-3315 | Provides support services to victims of sexual assault and their families and friends, including referrals, a 24-hour hotline, medical and court accompaniment, support groups, and counseling services. It also offers educational sessions on issues of sexual violence within schools, social service organizations, and the community at large.

🏠 **Women's Community Revitalization Project (WCRP)** | 407 Fairmount Avenue, Philadelphia, PA 19123 | 215-627-5550 | WCRP is committed to social and economic justice for low-income women and their families. They develop housing and neighborhood facilities, provide supportive services, and advocate for policy change. Housing applications are available for pick-up every Wednesday between 9a-3p at WCRP's Property Management Office, located at 2036 N. 4th Street in Philadelphia.

Youth Service, Inc | 1526 Fairmount Avenue, Philadelphia, PA 19130 | 800-371-7233 | Youth Service, Inc. is a community-based social service agency dedicated to strengthening the family unit, helping at-risk teens, and promoting child safety. They offer an emergency shelter for homeless and runaway teens; two crisis nurseries for emergency child care 24 hours a day: Sally Watson Center in Germantown at 215-844-6931 and Baring House in West Philadelphia at 215-386-0251; truancy prevention; and family-based services in the home.

A-Z LISTING OF HOUSING RESOURCES

🏠 **The LGBTQ Home for Hope** | 2831 North Hutchinson Street, Philadelphia, PA 19148 | 215-867-8885 | 18+ LGBTQ recovery center that is part of a year-long recovery program. Offers a 24/7 homeless shelter for LGBTQ individuals. Individuals can access services after their intake interview.

🏠 **The Loft at 2601** | 2601 N Broad Street, Philadelphia, PA 19132 | 215-227-4086 | Offers subsidized single room apartments to low-income people. Consumer may start application process.

Utility Emergency Services Fund (UESF) | 1608 Walnut Street, Suite 600, Philadelphia, PA 19103 | 215-972-5170 | UESF helps families who have fallen behind on utility bills. Case management is offered to those who need help prioritizing housing and financial needs. A wide variety of services are offered such as assistance with utility and mortgage (as long as funds are available), provision of benefits, employment, housing referrals, and workshops.

🏠 **Valley Youth House (VYH)** | 1500 Samson Street, Suite 300A, Philadelphia, PA 19102 | 215-925-3180 | The Room & Board program provides financial aid and casework support, including payment for shelter, food, rent, security deposits, utilities, furniture, household items, and other start up expenses. The Supportive Housing Program (SHP) assists homeless youth in locating and obtaining an apartment in their community. VYH provides funds for security deposits, rent, start-up furnishings, transportation, and limited food assistance. Participants are responsible for paying monthly rent based on income. Supervised Independent Living (SIL) provides supervised housing/residential transitional living services, including single scattered site apartments, life skills, individual therapy, cultural, and recreational events. To be eligible for the Room & Board program, Supportive Housing program, and Supervised Independent Living program, you must be a current or former foster care youth who is experiencing homelessness. A referral from the Department of Human Services is necessary to participate. Pride housing program supports youth ages 18-21 years old who are currently experiencing homelessness and identify as LGBTQ. The Pride program provides move-in fees support, case management, housing and life skills education, and other supportive services.

Applicants must meet income, medical, residential, and utility eligibility requirements:

Income Eligibility: The household of the applicant must meet HUD income guidelines, available upon request. Applicants must provide proof of income for all household members, including children.

Medical Eligibility: The applicant must have CDC-defined AIDS diagnosis, or meet the Social Security Administration requirements for disability due to HIV. The medical information form must be fully completed by a medical provider within the last 6 months.

Residential Eligibility: Applicant must reside within Bucks, Chester, Delaware, Montgomery, or Philadelphia counties. Proof of residency (current lease, letter from a homeless shelter, "proof of homeless statement" from a medical case manager, or a Tenant Proof of Residence form) must be submitted.

Utilities Eligibility: Applicants must be able to have utilities (electricity and gas) in their own name at the time of referral placement, excluding applicants who are minors.

Ineligibility: Homeowners, those already receiving a housing subsidy, individuals actively using drugs or alcohol are ineligible to access HSP and not in an active treatment program.

Incomplete Applications: Incomplete applications will be kept on file for 30 days after receipt. If the missing documentation is not received in 30 days, the application will be closed and a new application must be submitted.

Completed Applications: Once your application has been reviewed and approved by AACO HSP, you will be informed in writing, and you will be placed on the AACO housing waitlist.

DEFA Grants

Another housing option is the **DEFA (Direct Emergency Financial Assistance)** grant. DEFA grants are administered through AACO and the Public Health Management Corporation (PHMC). DEFA is an emergency financial resource for people living with HIV/AIDS in Bucks, Chester, Delaware, Montgomery, and Philadelphia counties. The fund is to assist people living with HIV/AIDS in emergency situations. This grant can be used to help people who are experiencing or about to experience homelessness, utility shutoffs, access to medications and other resources. Ask your case manager for help applying for a DEFA grant.

A-Z LISTING OF HOUSING RESOURCES

This house symbol represents organizations that provide housing.

211 of Southeastern PA | c/o United Way of Greater Philadelphia and Southern New Jersey, 1709 Ben Franklin Parkway, Philadelphia, PA 19103 | 215-568-3750 | Provides referrals to over 3500 local health and human service agencies. Open M-Su 8a-8p, in Spanish and English. Language line available for additional languages. A directory of resources is available on their website at 211sepa.org .

Achieving Independence Center | 1601 Cherry Street, 9th Floor, Philadelphia, PA, 19102 | 215-574-9194 | The Achieving Independence Center provides a safe space for youth between the ages of 14-20 who have a DHS history and who have been in dependent care (foster care, group home, or kinship care). Offers skill building programs that focus on employment, housing referrals, education, on-site job training, life skills, and prevention.

Action Wellness Main Office | 1216 Arch Street, 6th Floor, Philadelphia, PA 19107 | 215-981-0088 | Provides services for people living with chronic illness. Their housing program is called Casa Nueva Vida. For more information on housing, call the main number and ask for their housing case manager.

 **ACTS Christian Transitional Services** | 1428 N 28th Street, Philadelphia, PA 19121 | 215-769-9799 | A 24/7 recovery house for women. Referrals should come from the Office of Supportive Housing, case managers, or other treatment facilities.

Adam in the Parkway (Philly Restart) | Vine Street between 18th and 19th Streets, Philadelphia, PA | A man named Adam provides checks for people who need Pennsylvania birth certificates and Pennsylvania Department of Transportation IDs. He will provide a check for \$13.50 made out to PennDOT for a state ID, or \$10 check made out to Vital Records for a birth certificate. He can be found Mondays at 3:45pm in the park on Vine Street between 18th and 19th Streets (between Vine Street and the Ben Franklin Parkway). Clients must have a referral letter from a shelter, rehab, halfway house, or case manager. The program is intended to help those who are homeless and cannot afford to obtain their own state identification.

A-Z LISTING OF HOUSING RESOURCES

Southwest Community Development Corporation | 6328 Pascall Avenue, Philadelphia, PA 19142 | 215-729-0800 | Self-sufficiency programs that include utility and rental assistance, weatherization and conservation, housing and employment education, a newsletter, and foreclosure prevention.

 **St. John's Hospice** | 1221 Race Street, Philadelphia, PA 19107 | 215-563-7763 | St. John's is a general population shelter for homeless men. For intake, contact the Office of Supportive Housing. St. John's also has food and mail programs for homeless men. Lunch is served M-F 12p-1p and dinner is served M and F at 4p.

 **Station House** | 2601 N Broad Street, Philadelphia, PA 19132 | 215-225-9235 | After hours emergency intake house reception for single men. Intakes after 4p.

 **Stop and Surrender, Inc.** | 2522 W Huntingdon Street, Philadelphia, PA 19132 | 215-225-4626 | Stop & Surrender Inc. is a licensed drug and alcohol facility located in North Philadelphia. The primary goal is to provide quality services to those suffering from addiction. The organization also promotes and ensures that persons in recovery are immersed in a therapeutic environment. Walk-in services are available.

 **Sunday Breakfast** | 302 N 13th Street, Philadelphia, PA 19123 | 215-922-6400 | Sunday Breakfast Rescue Mission serves the homeless through two locations in Philadelphia: a shelter in Center City and a transitional home for women in Germantown. Sunday Breakfast Rescue Mission offers meals three times a day.

 **TARP I (Treatment and Recovery Partnership)** | 3425 N 21st Street, Philadelphia, PA 19140 | 215-228-8046 | Housing for men only that is approved by the FIR (Forensic Intensive Recovery) program.

Tenant Union Representative Network (TURN) | 21 S 12th Street, Suite 1100, Philadelphia, PA 19107 | 215-940-3900 | TURN provides financial assistance, social services information, and referral services. TURN provides the spectrum of advocacy, educational, and supportive services for tenants.

A-Z LISTING OF HOUSING RESOURCES

🏠 **Re-Enter, Inc.** | 3331 Powelton Avenue, Philadelphia, PA 19104 | 215-222-2770 | 24-hour residential inpatient drug and alcohol facility. This program is for adult men and offers groups, individual counseling, stress management, anger and depression management, life skills, relapse prevention, family therapy, short and long-term facility services, holistic therapy, a spirituality group, work therapy, and a peer specialist group.

Resources for Human Development (RHD) | 4700 Wissahickon Avenue, Suite #126, Philadelphia, PA 19144-4248 | 215-951-0300 | RHD's programs specialize in helping people who have mental illnesses or intellectual disabilities, individuals and families struggling with homelessness, people released from prison or jail after incarceration, and people with histories of substance abuse.

🏠 **Roosevelt Darby** | 802 N Broad Street, Philadelphia, PA 19123 | 215-685-3700 | Roosevelt Darby is the Office of Supportive Housing's emergency housing intake for homeless, single men M-F 7a to 3p. After-hours location is 2601 N Broad, rear entrance, open during the main shelter's closed hours, and during weekends and holidays.

🏠 **Safe Havens** | 215-232-1984 | Safe Havens are sites accessed through Project HOME's Outreach Hotline. These sites do not require clients to be clean and sober to stay in housing. However, drug use is not allowed on the premises and results in immediate discharge.

🏠 **Self Help Movement** | 2600 Southampton Road, Philadelphia, PA 19116 | 215-677-7778 | Residential recovery-based organization for men with an inpatient facility, halfway house, and transitional living. Consumers can start intake and pay out of pocket, but referrals from Community Behavioral Health (CBH) and Behavioral Health Special Initiative (BHSI) are also accepted. Sliding fee scale is available.

🏠 **Self Safe Haven** | 2326 N Park Avenue, Philadelphia, PA 19132 | 215-228-0743 | Housing for chronically homeless men with mental health and substance use issues. Referrals through outreach team.

Self, Inc. Administrative Offices | 1425 Arch Street, 4th Floor, Philadelphia, PA 19102 | 215-496-9610 | Self, Inc. provides emergency and recovery housing services and winter bed initiatives.

A-Z LISTING OF HOUSING RESOURCES

AIDS Law Project of Pennsylvania | 1211 Chestnut Street, Suite 600, Philadelphia, PA 19107 | 215-587-9377 | A nonprofit, public interest law firm providing free legal services statewide to people living with HIV/AIDS. Intakes are M-F 9:30a-1p. An intake by telephone is encouraged, but walk-ins are accepted. Spanish translation available.

AIDS Library | 1233 Locust Street, 2nd Floor, Philadelphia, PA 19107 | 215-985-4851 | The AIDS Library serves the community through delivery of information on HIV and referrals to regional and national resources, including publishing this resource guide, tutorials; for computer classes, see the Critical Path Project. The AIDS Library has a drop in case manager who can support individuals in learning more about available housing options in Philadelphia. They can also support people in their search for apartments. The AIDS Library produces and distributes the *Greater Philadelphia Resource Guide*, *Housing Guide*, and *Reentry Planning Manual*.

🏠 **Apple Tree Family Center** | 1430 Cherry Street, Philadelphia, PA 19102 | 215-686-7150 | Intake center for single women and families who need to access emergency housing. Housing services are not available on site, but they place individuals and families in nearby shelters. Open M-F from 7a-3p.

BEBASHI Transition to Hope | 1235 Spring Garden Street, Philadelphia, PA 19123 | 215-769-3561 | Provides case management, housing referrals, reentry planning, and other services for people living with HIV/AIDS.

Behavioral Health Special Initiative (BHSI) | 801 Market Street, Suite 7200, Philadelphia, PA 19107 | 215-546-1200 | Authorizes treatment for substance addiction and provides recovery support services for Philadelphia residents. Services are for those who are uninsured or under-insured.

🏠 **Bethesda Project** | 1630 South Street, Philadelphia, PA 19146 | 215-985-1600 | Provides a continuum of care for those living with disabilities, mental illness, and addiction. Services include shelter, housing, case management, and programs for chronically homeless individuals in Philadelphia at 13 locations in and around Center City.

Broad Street Ministry | 315 S Broad Street, Philadelphia, PA 19107 | 215-735-4847 | Services include meals, personal care, mail service, on-site nurse, clothing closet, veteran's assistance, and more.

A-Z LISTING OF HOUSING RESOURCES

🏠 **Bucks Villa** | c/o Family Service Association of Bucks County, Cornerstone Executive Suites, 4 Cornerstone Drive, Langhorne, PA 19047 | 215-757-6916 | Group home for independent living. Subsidized HUD housing for people living with HIV/AIDS located in New Hope. Applicants must be 18 years of age and above and have a disability documented by the Social Security Administration.

🏠 **Calcutta House** | 1601 West Girard Avenue, Philadelphia, PA 19130 | (215) 684-3430 | Housing support services at two sites in Philadelphia. Services include nursing and personal care for adults living with HIV, 24-hour medical supervision, meal preparation, laundry, and other assistance with daily living. Staff includes nurses, home health aides, and social workers. For intake, must have a referral from a case manager and complete application.

🏠 **Catholic Social Services (CSS)** | 222 N 17th Street, 3rd Floor, Philadelphia, PA, 19103 | 215-587-3614 | Services include residential treatment programs for at-risk children and court-adjudicated youth, family preservation services, foster care, adoption, immigration services, counseling, senior citizen centers, programming for the elderly, transitional housing, homeless services, and care for people who are medically fragile. Referrals are necessary and can come from the Office of Supportive Housing (OSH), AIDS Activities Coordinating Office (AACO), Office of Behavioral Health (OBH), or the Office of Addiction Services (OAS)

🏠 **COMHAR-COMPASS** | 100 S Broad Street, Suite 1430, Philadelphia, PA 19110 | 215-569-8414 | Supportive independent living for people living with HIV, have a mental health diagnosis and are experiencing homelessness. Referrals can be made through the Department of Behavioral Health (DBH) or other mental health service providers.

Commission on Human Relations/Fair Housing Commission | The Curtis Center, 601 Walnut Street, Suite 300 South, Philadelphia, PA 19106 | 215-686-4670 | Provides information and advocacy for those who are denied housing or employment due to their HIV status. Addresses unfair rental practices and investigates AIDS discrimination complaints in public accommodations, rental housing, hospitals, city services, and employment.

A-Z LISTING OF HOUSING RESOURCES

PHMC (Philadelphia Health Management Corporation) | 1500 Market Street, Philadelphia, PA 19102 | 215-985-2500 | PHMC is a provider of public health resources including programs for HIV/AIDS prevention and treatment.

🏠 **PHMC-HELP** | 4910 Wyalusing Avenue, Philadelphia, PA 19131 | 215-473-7451 | Provides subsidized transitional housing. Comprehensive services are provided on site including day care, health services, and intensive case management. Families are eligible for the program if they are formerly homeless, single heads of households, have no more than two children, may be in recovery for substance abuse, and are willing to accept intensive case management services.

🏠 **Project HOME** | 1515 Fairmount Avenue, Philadelphia, PA 19130 | 215-232-7272 | Project HOME assists people in finding emergency or longer term supportive housing. They have community development initiatives including home ownership programs; community organizing; health services and economic development; and educational and employment opportunities.

Red Shield Family Residence | 715 N Broad Street, Philadelphia, PA 19123 | 215-787-2887 | Red Shield Family Residence is the Office of Supportive Housing's after-hours intake center for families seeking emergency housing. After-hours intake can be accessed M-F 3p-7a (overnight) and all weekend hours.

Redevelopment Authority | 1234 Market Street, 16th Floor, Philadelphia, PA 19107 | 215-854-6500 | Plans and develops mixed-use communities with the goal of creating thriving neighborhoods. They leverage the city's assets to provide redevelopment opportunities, create and preserve affordable housing, and improve quality of life.

🏠 **Reed House** | 1320 S 32nd Street, Philadelphia, PA 19146 | 215-755-6789 | A Salvation Army program offering subsidized single room occupancy units for low-income men and women. Case manager must complete a referral form to start application process. Admissions requirements are: a documented disability form from a licensed provider and verification of homelessness. Please contact Reed House for their new application form.

A-Z LISTING OF HOUSING RESOURCES

PGW (Philadelphia Gas Works) | PO Box 3500, Philadelphia, PA 19122 | 215-235-1000 | Philadelphia Gas Works (PGW) provides most of the gas service for Philadelphia.

Philadelphia Corporation for Aging (PCA) | 642 N Broad Street, Philadelphia, PA 19130 | 215-765-9040 | PCA is a private nonprofit organization, dedicated to improving the quality of life for older Philadelphians and people with disabilities. PCA performs assessments for Medicaid and other benefits. They provide information and services to help with home repair, assisted living, and resources for subsidized living. PCA also administers emergency funds to those who have exhausted all other resources available to them. The funds are limited but can be used for food, prescriptions, help with utility shut-off notices, rent or mortgage payments, heating oil, eye glasses, small appliances, and other items that help keep people safe in their home.

Philadelphia Council for Community Advancement | 1617 JFK Boulevard, Suite 1550, Philadelphia, PA 19103 | 215-567-7803 | Offers free comprehensive housing counseling services for individuals and families including home ownership preparation, help avoiding foreclosure, protection from predatory lending practices, and financial education.

Philadelphia Housing Authority (PHA) | 12 S 23rd Street, Philadelphia, PA 19103 | 215-684-4000 | Offers conventional housing opportunities and a subsidized "Housing Choice" (formerly Section 8) program.

Philadelphia Suicide and Crisis Intervention Hotline | | 215-686-4420 | Approves involuntary commitment applications, provides authorization for emergency services, sends mobile emergency team for home visits, and provides access to crisis residential facilities.

Philly Food Finder A website developed by the Coalition Against Hunger and Food Policy Advisory Council to help Philadelphians search for all needs in one place, view information on-the-go, move beyond immediate food assistance, increase awareness of under-utilized resources, and influence policy.

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Community Behavioral Health (CBH) | 801 Market Street, 7th Floor, Philadelphia, PA 19107 | 215-413-3100 | CBH offers behavioral health coverage, mental health, and substance abuse services for people on Medicaid who live in Philadelphia. They support 4 crisis response centers and 3 drug and alcohol assessment centers around the city for people in mental health and substance use crisis.

Community Legal Services | 1424 Chestnut Street, Philadelphia, PA 19102 | 215-981-3700 | Provides free legal help for low-income residents of Philadelphia. Their Center City office specializes in employment problems, problems with landlords, public housing, SSI disability benefits, and problems with utilities. Community Legal Services is available to anyone living below 125% of the poverty line.

Coordinated Homeless Outreach Center (CHOC) | 1001 Sterigere Street, NSH Building 53, Norristown, PA 19401 | 610-292-9244 | CHOC's mission is to assist homeless individuals in Montgomery County with ending their homelessness through housing, benefit acquisition, education, medical attention, and behavioral health assessment and treatment. CHOC clients have access to phones, storage lockers, showers, and laundry facilities. Additionally, CHOC is an information and referral center for homelessness-related issues throughout Montgomery County only.

 Covenant House Pennsylvania | 31 E Armat Street, Philadelphia, PA 19144 | 888-829-1249 | Offers emergency shelter for youth, crisis services, food, clothing, hygiene, education, vocation services, case management, counseling, and legal services. HIV testing is available for residents. Their housing services are open 24 hours a day, seven days a week. Anyone between the ages of 18-21 years is eligible for housing. Walk-ins are accepted.

 Crisis Residence | 3808 N Broad Street, 2nd Floor, Philadelphia, PA 19140 | 215-225-5566 | Provides shelter and treatment for individuals who are experiencing a mental health or substance use crisis. In order to access this service, individuals must have a referral from an outpatient program, a psychiatric evaluation from the past 3 months, or a clinical assessment that has been reviewed by a crisis response center.

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🏠 **Eddie's House** | 5100 Spruce Street, Philadelphia, PA 19139 | 215-307-3273 | Provides safe space for youth ages 18-21 who have aged out of the foster care system. Provides drop-in services and transitional housing, education, support, a food pantry, a computer lab, and resources for a successful future.

Emergency Shelter Allowance | 801 Market Street, Philadelphia, PA 19107 | 215-560-7226 | The Department of Public Welfare offers an Emergency Shelter Allowance, ESA, to help homeless or near homeless families and individuals stop eviction from their homes or apartments, prevent foreclosure of their house, find a long-term place to live, and find a short-term place to stay. To find out more information about this program, contact the closest County Assistance Office.

🏠 **Families Forward Philadelphia** | 111 N 49th Street, Philadelphia, PA 19139 | 215-240-4800 | Provides transitional and permanent housing for homeless families. In addition to a continuum of housing supports, programs include: intensive case management, financial education, budget management and employment skills training, parenting support and education, counseling for families and individuals of all ages, on-site access to health and dental care, and educational programming for everyone in the family. Families can be referred through the Office of Supportive Housing.

🏠 **Family Service Association of Bucks County - Main Site Langhorne** | 4 Cornerstone Drive, Langhorne, PA 19047 | 215-757-6916 ext 159 | The only HIV case management organization in Bucks County. The main site in Langhorne provides medical case management, support groups, transportation, housing counseling, HOPWA grants, management of Bucks Villa, prevention education, mental health, food and nutrition services (both food pantry and food vouchers), emergency financial assistance, care outreach, and access to dental care through a sub-contractor. The satellite sites provide outpatient therapy.

Final Salute: S.A.F.E. Program | | 866-720-9171 | The S.A.F.E. program provides emergency financial assistance. Program recipients also receive resources on saving, budgeting, and living on a fixed income. S.A.F.E. eases financial hardships by providing assistance with past due rent, new lease deposit, and utilities. The S.A.F.E. program is open to female veterans and members of the U.S. Military Reserve and Guard component forces, regardless of their location.

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🏠 **Pathways PA - Basic Center Program** | 5013 Hazel Avenue, Philadelphia PA, 19139 | 215-397-4287 | Pathways PA - Basic Center Program (BCP) is a community-based residential facility located in West Philadelphia that provides runaway prevention and intervention services for teen girls who have runaway, are homeless, or are at risk of being a runaway and/or homeless youth. Five clients, aged 13-17 years, may reside at the Basic Center Program at any given time. The BCP is also now offering an after-school drop-in program for residents and non-residents. The teen lounge will be available for girls ages 13-17 in Philadelphia on Tuesdays and Thursdays, from 4p-7p. Teen girls can get homework help, a snack, and sign up for support and life skills groups.

🏠 **Pathways to Housing** | 5201 Old York Road, Suite 108, Philadelphia, PA 19141 | 215-390-1500 | Pathways to Housing serves people who are chronically homeless who struggle with addiction and mental health issues. Pathways uses the housing first model, while giving support and treatment for recovery and community integration.

PECO (Pennsylvania Electric Company) | 2301 Market St, Philadelphia, PA 19101 | 1-800-494-4000 | Provides electric and natural gas service.

PECO Matching Energy Assistance Fund (MEAF) | 2301 Market Street S6-2, Philadelphia, PA 19103 | 800-774-7040 | PECO pays 50% of outstanding balance to help clients pay their utility bill. Applicants income must be below 175% of Federal Poverty Limit and must have a termination notice or service must be already terminated. This program is only available to those who have not received MEAF assistance in the past 2 years.

Pennsylvania Rent Rebate | 110 N 8th Street, Suites 204A & B, Philadelphia, PA 19107 | 215-560-2056 | Center City office provides rent rebates for qualified individuals based on age, disability, and income.

🏠 **People's Emergency Center (PEC)** | 325 N 39th Street, Philadelphia, PA 19104 | 267-777-5800 | PEC primarily serves homeless families consisting of single mothers and their young children. Families at PEC are supported through emergency and transitional housing, employment and job training, computer skills development, GED and workplace literacy, as well as case management and counseling services. Call before arriving. Bring picture ID and proof of income for adults and Social Security card or medical card for children.

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🏠 **Office of Addiction Services** | I Reading Center, 1101 Market Street, Suite 800, Philadelphia, PA 19107 | 215-685-5403 | Plans, funds, and monitors substance abuse prevention, intervention, and treatment services. The housing initiative funds 21 recovery houses that serve clients enrolled in approved treatment programs.

Office of Housing and Community Development (OHCD) | 1234 Market Street, 17th Floor, Philadelphia, PA 19107 | 215-686-9749 | OHCD does not offer housing but provides technical support and referrals for homeowners, tenants, people seeking emergency housing, and developers. OHCD does not offer housing.

🏠 **Office of Supportive Housing (OSH)** | MSB, 1401 JFK Boulevard, Suite 1030, Philadelphia, PA 19102 | 215-686-7175 | OSH places individuals in emergency housing, transitional, and permanent supportive housing. OSH also provides financial assistance for homeless prevention and rapid re-housing.

Old St. Joe's Church | 321 Willing's Alley, Philadelphia, PA 19106 | 215-923-2381 | Old St. Joe's Church refers clients to organizations for support with housing, drug addiction, mental illness, and medical care. Old St. Joe's Church runs the Food, Faith, and Friends program that offers free meals for homeless men every Tuesday, Thursday, and Saturday at noon at the church's hall onsite.

🏠 **One Day At A Time (ODAAT) Corporate Office** | 2532 N Broad Street, Philadelphia, PA 19132 | 215-226-7860 | Provides support to low-income and homeless men and women and their families in Philadelphia who are affected by drug and alcohol addiction, HIV/AIDS, poverty, lack of opportunity, and discrimination. ODAAT provides HIV testing, links to health and social services, case management, treatment advocacy/outreach, food bank referrals, and transitional housing. ODAAT utilizes a community-based recovery model and support system, allowing people to recover in the same environment in which they became addicted.

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Forensic Intensive Recovery Program (FIR) | Centre Square East, 1500 Market Street, Philadelphia, PA 19102 | 215-985-2094 | The FIR program, operated by Public Health Management Corporation, is a prison deferral initiative that offers substance abuse treatment to eligible individuals involved in the criminal justice system, in lieu of incarceration. Provides funding for recovery housing through the Office of Addiction Services (OAS). Participants in any of the criminal justice treatment initiatives (CJTI) may access recovery housing directly through the FIR program.

🏠 **Fresh Start** | 3023 Frankford Avenue, Philadelphia, PA 19134 | 215-427-2096 | Intake location of a recovery house for men, women, and veterans. Offers out-patient services, job search support, and referrals to other services. Transitional housing programs are also available. Call the main number for more information.

🏠 **Fresh Start (Intake - Women)** | 3023 Frankford Avenue, Philadelphia, PA 19134 | 215-634-8160 | Recovery house for women. Fresh Start offers supportive housing and case management. Criteria for admission to Fresh Start include a willingness to participate in drug and alcohol treatment, motivation toward personal recovery, a minimum of 18 years of age, and a willingness to follow the Fresh Start rules and regulations. Participants attend recovery oriented activities daily, do assigned chores on a daily basis, and follow a structured schedule.

🏠 **Friends Rehabilitation Program (FRP)** | 704 W Girard Avenue, Philadelphia, PA 19123 | 215-825-8800 | Friends Rehabilitation Program specializes in managing affordable housing for the elderly, homeless, disabled, and those living with HIV and AIDS. They have 498 units of low-income housing, 332 of which are for seniors, and 166 of which are for adults and families. They also manage housing contracts for returning citizens. They currently work in the neighborhoods of Belmont, West Poplar, Strawberry Mansion, and Cobbs Creek. FRP partners with neighborhood organizations to build quality, energy-efficient homes for low and middle-income first-time homebuyers.

🏠 **Gaudenzia** | 111 N 49th St, 48th Street Entrance, Philadelphia, PA 19139 | 610-239-9600 | After-hours intake for single women seeking emergency housing on weekdays, weekends, and holidays after 4p. Provides referrals to other sites regarding residential short-term and long-term treatment, outpatient programs.

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🏠 **Gaudenzia - DRC** | 3200 Henry Avenue, Philadelphia, PA 19129 | 215-991-9700 | Residential short-term and long-term treatment, outpatient programs, and partial hospitalization or day treatment for people with co-occurring mental and substance abuse disorders, people living with HIV/AIDS, and people who were recently incarcerated.

🏠 **Gaudenzia - People With Hope** | 1306 Spring Garden Street, 8th Floor, Philadelphia, PA 19123 | 215-238-2163 | Residential treatment for people living with HIV who have drug and alcohol addiction.

🏠 **Gibson Foundation** | 3339 Frankford Avenue, Philadelphia, PA, 19134 | 215-291-9420 | Recovery house that accepts individuals on medication-assisted treatment for addiction (methadone maintenance). Gibson Foundation offers beds in both intake and step-up housing.

🏠 **Good Shepherd Program** | 1225 Race Street, Philadelphia, PA 19107 | 215-569-1101 | A program of Catholic Social Services, the Good Shepherd Program is a shelter for homeless men with serious health issues. A medical assessment is needed to initiate the intake process.

Habitat for Humanity | 1829 N 19th Street, Philadelphia, PA 19121 | 215-765-6000 | Offers a home ownership program for low-income individuals and families. Habitat is a partnership between families, volunteers, and donors working together to improve the living conditions of families in Philadelphia. Habitat homes are affordable due to zero-interest mortgages, volunteer labor, and community support.

Health Information Helpline - Philadelphia Department of Public Health (AACO) | 1101 Market Street, 9th Floor, Philadelphia, PA 19107 | 800-985-2437 | Provides information and referral services for all HIV-related programs in Southeastern Pennsylvania and Southern New Jersey. If you are living with HIV and in need of a medical case manager, or would like to switch case management agencies, this hotline will assist you. Call specialists answer questions about HIV-related topics, make referrals to free services for people living with HIV and those at risk of acquiring HIV, and follow-up on complaints about HIV services.

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Montgomery County Community Action Development Commission (CADCOM) | 113 E Main Street, Norristown, PA 19401 | 610-277-6363 | Provides grants to help homeowners and tenants improve fuel efficiency and reduce heating costs; eligibility requirements same as LIHEAP. Private funds to help income-eligible households pay their electric, gas, and water bills. Also provides asset development plans, microenterprise programs, food distribution, food community cupboards, and Thanksgiving food baskets.

🏠 **Morris Home** | 5037 Woodland Avenue, Philadelphia, PA 19143 | 215-729-3045 | Morris Home provides a safe, recovery-oriented environment for trans and gender-variant individuals who may be coming from “the streets” and/or from shelter programs. Services include: comprehensive assessments; individual and group therapy; psycho-education and relapse prevention groups; hormone therapy; residential housing connections with community resources for medical care, behavioral healthcare, advocacy and job placement; community-based integration-focused case management; life skills anger management; restorative justice training; linkages to adjunct educational, vocational and recreational services; and a peer support group.

National AIDS Housing Coalition (NAHC) | 727 15th Street NW, 11th Floor, Washington, D.C. 20005 | 202-347-0333 | The National AIDS Housing Coalition (NAHC) works to end the HIV/AIDS epidemic by ensuring that persons living with HIV/AIDS have quality, affordable, and appropriate housing. NAHC accomplishes this through policy and resource advocacy, fostering and disseminating research, and convening leaders.

🏠 **New Start II** | 5000 Jackson Street, Philadelphia, PA 19124 | 215-537-8236 | New Start II at Jackson Street is a long-term residential treatment facility that provides intensive drug and alcohol treatment and mental health support services to chronically homeless men. The program treatment design is an individualized level system, assisting residents in establishing psychosocial supports necessary for independent living.

🏠 **New Way of Life** | 215-852-4681 | Recovery housing for men and women.

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- 🏠 **Lutheran Settlement House** | 1340 Frankford Avenue, Philadelphia, PA 19125 | 215-426-8610 | Programs include family shelter referrals, senior center, adult literacy center, and bilingual domestic violence services. Services in English and Spanish, except for literacy program. Shelter services, are available through the Office of Supportive Housing.
- Mary Howard Health Center** | 125 S 9th Street, Philadelphia, PA 19107 | 215-592-4500 | Walk-in health center that provides health care to homeless people at all points along of the continuum, from the street to shelter to transitional housing to self-sufficiency. Services include: primary care, family planning, assistance with benefits, and physical exams.
- 🏠 **McAuley House** | 1800 Morris Street, Philadelphia, PA 19145 | 215-271-5166 | A transitional residence that provides social services and shelter to homeless women 18 years or older who are medically fragile due to HIV. In addition to individual case management services, McAuley House offers its residents life skills classes designed to develop self-sufficiency and prepare their re-entry into the community. These services include classes on budgeting, cooking, and instruction on day-to-day self-care for women with HIV. Must be referred by a social service agency or case manager.
- 🏠 **Men & Women for Human Excellence** | 2603 Cecil B. Moore Avenue, Philadelphia, PA 19121 | 215-769-7045 | Provides services to individuals and families who have a history of chemical abuse or dependence and mental health challenges. Provides drug and alcohol treatment, mental health services, and residential housing. They have a 24-hour drop in center at 1634 Masters Street in Philadelphia.
- 🏠 **Mercy Hospice** | 334 S 13th Street, Philadelphia, PA 19107 | 215-545-5153 | A residential home for women and children sponsored by Catholic Social Services.
- 🏠 **Mid City Apartments** | 2025 Chestnut Street, Philadelphia, PA 19103 | 215-557-8484 ext. 3320 | Offers subsidized rental units for low-income people.
- 🏠 **Molletta Personal Care Home 2 - People R Us** | 2101 W Tioga Street, Philadelphia, PA 19140 | 267-639-3135 | Shelter for youth ages 13-17 years old. Referrals are required from DHS and other facilities for people up to 21 years old who have aged out. Counselors help provide access to eligible benefits. Call M-F 9a-7p.

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- Homeless Advocacy Project** | 1429 Walnut Street, 15th floor, Philadelphia, PA 19102 | 215-523-9595 | The Homeless Advocacy Project (HAP) exists to meet the legal and advocacy needs of homeless individuals and families in Philadelphia. HAP has a Veterans Program and a Shelter Advocacy Program that advocates for those who are denied housing in emergency housing facilities. Please call for information about intake, which is provided at legal clinics in soup kitchens and shelters. Call M-F 9a-5p.
- 🏠 **Horizon House - Philadelphia County** | 120 S 30th Street, Philadelphia, PA 19104 | 215-386-3838 | Horizon House is a resource for those living with psychiatric or developmental disabilities, drug or alcohol addictions, and/or homelessness. They provide a continuum of services including emergency shelter and housing support, intellectual and developmental disability services, and behavioral health services.
- 🏠 **House of Passage - Gaudenzia Kirkbride Center** | 1111 N 48th Street, Philadelphia, PA 19139 | (215) 471-2017 | House of Passage is an emergency intake housing site that provides after hours reception for single women in need of shelter. This site is open after 4p and weekends.
- Housing and Urban Development (HUD)** | Wanamaker Building, 100 Penn Square, Philadelphia, PA 19107 | 215-656-0500 | HUD is working closely with state and local leaders across Pennsylvania to promote homeownership, support community development, and increase access to affordable housing, free from discrimination. This is the regional office of the Federal Department of Housing and Urban Development. Housing opportunities for persons with AIDS (HOPWA) can be accessed through this office.
- Housing Equality Center of Pennsylvania (formerly Fair Housing Council of Suburban Philadelphia)** | 550 Pinetown Road, Fort Washington, PA 19034 | 267-419-8918 | The Housing Equality Center offers a variety of programs and services to the general public to ensure that consumers have access to housing and understand their rights under fair housing laws. Additional programs and services are available to ensure that housing professionals understand and comply with fair housing laws. The Housing Equality Center's service area includes the Pennsylvania counties of Bucks, Chester, Delaware, Lehigh, Montgomery, Northampton, and Philadelphia.

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🏠 **Housing Services Program (HSP) at AACO** | 1101 Market Street, 9th Floor, Philadelphia, PA 19107 | 215-685-5383 | AACO's Housing Services Program (HSP) provides permanent subsidized housing for qualified low-income people living with AIDS or those who are disabled due to HIV. Individuals or families can apply for the program through a medical case manager or by contacting HSP staff. Applicants must live in either Philadelphia or Delaware County in Pennsylvania. Homeless applicants are given first priority. The average wait time for housing placement is 1 1/2 years for homeless applicants. The expected wait time for applicants that are not homeless is seven years or longer. HSP does not provide emergency housing. Individuals interested in obtaining subsidized housing through this program should contact their medical case manager or call 215-685-5383 to reach HSP staff. Individuals interested in obtaining medical case management should call the Health Information Helpline at 215-985-2437.

Intercultural Family Services, Inc. (IFSI) | 4225 Chestnut Street, Philadelphia, PA 19104 | 215-386-1298 | IFSI's main site provides family services, parenting skills, housing services, counseling, referrals, youth services, and behavioral and mental health services. Healthy Start program provides resources for women and children under age two.

Interim House, Inc. | 333 West Upsal Street, Philadelphia, PA 19119 | 215-849-4606 | Interim House is a trauma-informed, gender-responsive substance use treatment program for women. The organization offers residential short- and long-term treatment programs to stay clean and sober, half-way house program designed to help prepare women for employment or education, intensive outpatient programs/services for relapse prevention, medication-assisted therapy, and community re-entry. Interim House also offers life skills and job training programs.

Jewish Family and Children's Service | 2100 Arch Street, 5th Floor, Philadelphia, PA 19103 | 267-256-2100 | Individual and family counseling, emergency homemaker/health aides, outreach program including volunteer department for transportation, support groups, information and referral, group psychotherapy. Not limited to Jewish clients.

🏠 **Joy of Living, Inc.** | 4716 Leiper Street, Philadelphia, PA 19124 | 215-613-7121 | Clean and sober transitional housing for men and women with several locations in the 19124 zip code area.

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Keystone HELP (Home Energy Loan Program) | | 844-734-6631 | Offers financing for energy-efficient home improvements.

Keystone Home Health and Keystone Hospice | 8765 Stenton Avenue, Wyndmoor, PA 19038 | 215-836-2440 | Provides comprehensive care in Philadelphia, Montgomery, Delaware, and Bucks counties to patients of all ages and end-stage diagnoses — including pediatric hospice and HIV/AIDS services. Keystone Hospice is a comprehensive Medicare and Medicaid-licensed provider for home health care. The team provides services that respond to the physical, emotional, psychological, and spiritual needs of patients and offers sensitive and confidential support to family members.

🏠 **Kirkbride Rehab** | 111 N 49th Street, Philadelphia, PA 19139 | 215-471-2600 | The Kirkbride Center is a licensed 245-bed comprehensive behavioral health care facility located on a 17-acre campus in the University City neighborhood of Philadelphia, PA. The Kirkbride Center provides a spectrum of both addiction services and treatment of acute major psychiatric and dual-diagnosis disorders.

Korean Community Development Services Center | 6055 N 5th Street, Philadelphia, PA 19120 | 215-276-8830 | The center provides many services that include the Rising Sun Children's Daycare, the North 5th Street Revitalization Program, housing services, after-school programs, prevention education, workshops, counseling, utility assistance, and referrals to HIV testing. Cambodian, Spanish, Thai, Korean, Laotian, and Vietnamese languages.

Liberty Resources | 714 Market Street, Suite 100, Philadelphia, PA 19106 | 215-634-2000 | Philadelphia center for independent living that connects people with disabilities to home care, support services, and housing specialists.

LIHEAP Energy Assistance Office Philadelphia | 1400 Spring Garden Street, Philadelphia, PA 19130 | 215-560-7226 | The Low-Income Home Energy Assistance Program, also known as LIHEAP, helps low-income families pay their heating bills. LIHEAP offers assistance in the form of a cash grant, sent directly to the utility company, or a crisis grant for households in immediate danger of being without heat. You can apply for the LIHEAP benefits online.